

OHIO BUREAU OF MOTOR VEHICLES INVESTIGATIONS SECTION

CASE # 2011-45-1491

PAGE 1 OF 7

Investigator: **Paul Healey** Phone: Case Date: **09/15/2011**
Investigator: **David Wood** Phone: **(513) 742-7529** Case Date: **09/15/2011**
Office: **District 3 Southwest** County: **Butler** Case Status: **Closed - Inactive**
Address: **10948 Hamilton Avenue, Cincinnati, OH 45231**

COMPLAINANT: Robertson, Karen

Complainant Type: **BMV Deputy Registrar Services** SSN: - -
Relationship to Suspect: DOB:
Agency #: **0915** Driver License #:
Agency Name: Home Phone:
Address: **530-L Wessel Dr** Work Phone: **(513) 829-6401**
Fairfield, OH 45014 Cell Phone:

WITNESS:

Alias: SSN:
Address: DOB:
OH 45241 Driver License #:
Association to Case: **Asst Mgr who noted different signatures on** Home Phone:
PGA and SS card submitted by on 6/28/12. Work Phone: **(513) 771-1177**
Cell Phone:

SUSPECT:

Dealer #: SSN:
Business: **Uno Tax LLC dba** Occupation: DOB:
Fiesta Auto Insurance
Agency #: Driver License #:
Address: Home Phone:
OH 45240 Work Phone:
Cell Phone:
Height: **5' 5"** Weight: **180** Eyes: **Brown** Hair: **Brown** Gender: **F** Age:

Dionicio, C Service

Dealer #: SSN:
Business: Occupation: DOB:
Agency #: Driver License #:
Address: Home Phone:
Work Phone:
Cell Phone:
Height: **0' 0"** Weight: **0** Eyes: **Unknown** Hair: **Unknown** Gender: **U** Age:

Refugio, Cleaning Service

OHIO BUREAU OF MOTOR VEHICLES INVESTIGATIONS SECTION

CASE # 2011-45-1491

PAGE 2 OF 7

Dealer #: SSN: [REDACTED]
Business: Occupation: DOB:
Agency #: Driver License #:
Address: Home Phone:
Work Phone:
Cell Phone:
Height: 0' 0" Weight: 0 Eyes: Unknown Hair: Unknown Gender: U Age:

SUSPECT: Figueroa, Cleaning Services

Dealer #: SSN: [REDACTED]
Business: Occupation: DOB:
Agency #: Driver License #:
Address: Home Phone:
Work Phone:
Cell Phone:
Height: 0' 0" Weight: 0 Eyes: Unknown Hair: Unknown Gender: U Age:

[REDACTED] [REDACTED]
Dealer #: SSN: [REDACTED]
Business: Occupation: DOB:
Agency #: Driver License #: [REDACTED]
Address: [REDACTED] Home Phone: [REDACTED]
[REDACTED] OH 45236 Work Phone:
Cell Phone:
Height: 5' 5" Weight: 155 Eyes: Brown Hair: Brown Gender: F Age:

[REDACTED] [REDACTED]
Dealer #: SSN:
Business: Fraud use of SSN [REDACTED] Occupation: DOB:
Agency #: Driver License #:
Address: [REDACTED] Home Phone:
[REDACTED] OH 45014 Work Phone:
Cell Phone:
Height: 0' 0" Weight: 0 Eyes: Unknown Hair: Unknown Gender: F Age:

[REDACTED] [REDACTED]
Dealer #: SSN:
Business: Tristan Construction Occupation: DOB:
Agency #: Driver License #:
Address: [REDACTED] Home Phone:
[REDACTED] OH 45002 Work Phone:

OHIO BUREAU OF MOTOR VEHICLES INVESTIGATIONS SECTION

CASE # 2011-45-1491

PAGE 3 OF 7

Cell Phone:

Height: 0' 0" Weight: 0 Eyes: Unknown Hair: Unknown Gender: M Age:

SUSPECT:

Dealer #: [REDACTED] SSN: [REDACTED]
Business: [REDACTED] Occupation: [REDACTED] DOB: [REDACTED]
Agency #: [REDACTED] Driver License #: [REDACTED]
Address: [REDACTED] Home Phone: [REDACTED]
[REDACTED] OH 45231 Work Phone: [REDACTED]
Cell Phone: [REDACTED]

Height: 0' 0" Weight: 0 Eyes: Unknown Hair: Unknown Gender: M Age:

Dealer #: [REDACTED] SSN: [REDACTED]
Business: [REDACTED] Occupation: [REDACTED] DOB: [REDACTED]
Agency #: [REDACTED] Driver License #: [REDACTED]
Address: [REDACTED] Home Phone: [REDACTED]
[REDACTED] OH 45246 Work Phone: [REDACTED]
Cell Phone: [REDACTED]

Height: 0' 0" Weight: 0 Eyes: Unknown Hair: Unknown Gender: F Age:

	Evidence Type	Evidence Description	Qty
1	BMV 5207 Investigative Review		1.00
2	BMV 5701 Certificate of Registration		3.00
3	L.E.A.D.S. Printout	Registrations by Tax ID [REDACTED]	3.00
4	Other	FAX from USPS station master for 45244	1.00
5	Ohio Title	Title# 3106744882	1.00
6	Social Security Card	Replacement issued 6/4/09 to [REDACTED]	1.00

Narrative

INVESTIGATIVE ACTIONS

11/17/11: Karen Robertson with agency 0915 informed me that [REDACTED] [REDACTED] had recently applied for three separate registrations using POA forms. This activity is the same activity that was reported to BMV Investigations on 09/02/11 and assigned to Investigator Eckert.

11/21/11: I responded to agency 0915 and met with Deputy Registrar Laine Tarter. I obtained copies of BMV Form 5701 with application numbers:

- 1) 477710CX Plate FKG6355 Registered to: Refugio Cleaning Service 11326 Southland Rd Apt.10 45240
- 2) 501925CY Plate FKG6587 Registered to: Figueroa Cleaning Service 5125 Winton Rd. Apt.F 45014
- 3) 504298CY Plate FLB1272 Registered to: Dionicio C Service 2577 W. Galbraith Apt. 2 45239

I also obtained a copy of a check from Uno Tax, LLC issued to Ohio Treasurer for registration. The address on the

OHIO BUREAU OF MOTOR VEHICLES INVESTIGATIONS SECTION

CASE # 2011-45-1491

PAGE 4 OF 7

check for this business is:

1238 West Kemper Road, Cincinnati. The check was issued by [REDACTED] [REDACTED] I responded to 1238 West Kemper Road and located a business at that address called Fiesta Auto Insurance. [REDACTED] uses her home address on the POAs for registration. Her home address is:

[REDACTED].
Uno Tax, LLC, Fiesta Auto Insurance, and [REDACTED] home address are all located in the City of Forest Park. I then responded to the Forest Park Tax Department. I was able to establish that Refugio Cleaning Service is not a legitimate, registered business within the City of Forest Park.

2/9/2012 (David W. Wood): Went to 11326 Southland Road #10, Forest Park. Met with property manager Michael Grove who advised that unit 10 has never been leased to Refugio Cleaning Service or [REDACTED] [REDACTED] [REDACTED] Registration FKG6355/1FMU04132KD20359 registered to a 2002 Ford to Refugio Cleaning Service has been canceled. This action was taken due to the fact that Refugio Cleaning Service and [REDACTED] [REDACTED] [REDACTED] do not and have never resided at this address. Upon reviewing the registration for the above vehicle a second registration on a different vehicle also belonging Refugio Cleaning Service was discovered. Registration FCZ1992 registered to a 1996 Ford/1FMDU34X5TUA91466 to Refugio Cleaning Service has been canceled. This action was taken due to the fact that Refugio Cleaning Service and [REDACTED] [REDACTED] [REDACTED] do not and have never resided at this address.

Went to 5125 Winton Road #F, Fairfield. This building has 5 apartment units in it labeled A-E. There is no Unit F. An attempt to call the listed property manager went to a disconnected phone number. Registration FKG6587/5LMFU27R33LJ40845 registered to a 2003 Lincoln to Figueroa Cleaning Services has been canceled. This action was taken due to the fact that the given address does not exist. Upon reviewing the registration for the above vehicle a second registration to a different vehicle also belonging to Figueroa Cleaning Service was discovered. Registration FJE3181/1N4BL11D63C182173 on a 2003 Nissan to Figueroa Cleaning Service has been canceled. This action was taken due to the fact that the given address does not exist.

Went to [REDACTED]. Met with tenant [REDACTED] [REDACTED] who states she has lived in the apartment since August 2011 and has no knowledge of Dionicio C Service or [REDACTED] [REDACTED] Registration FLB1272/1N4AB41D4SC701798 to a 1995 Nissan to Dionicio C Service has been canceled. This action was taken due to the fact that Dionicio C Service and [REDACTED] [REDACTED] were not tenants in the residence when the registration was filed.

2/23/12: After receiving five more registrations performed via POA by [REDACTED] [REDACTED] at the Fairfield deputy registrar's office I went to the addresses listed on each of them.

Went to [REDACTED] Met with the property manager who advised that the tenants in apartment 12 were [REDACTED] [REDACTED] and [REDACTED] [REDACTED] I knocked on the door to apartment 12 and could hear movement inside but no one would open the door. The vehicle, a gold 1995 Toyota Corolla/2T1AE04B0SC068096 was found in the parking lot of the complex. OH LICPL FLB2778 was displayed on the rear bumper.

Went to [REDACTED]. All of the apartments in this complex are designated by letters rather than numbers. I met with the property manager who advised that the tenants in Apt A (which was the most similar apartment to Apt 1) were [REDACTED] and [REDACTED] [REDACTED] The property manager stated that there had never been an [REDACTED] [REDACTED] [REDACTED] living in the complex. I could not locate the subject vehicle, a 1993 Nissan sedan/JN1EB31P9PU221745, in the parking lot.

Went to [REDACTED]. This apartment number did not exist in the building. Apartments were numbered beginning in the 220 range and up. There is an apartment 206 in building 8181 but the tenant is not [REDACTED] [REDACTED] who signed the POA. I could not locate the subject vehicle, a 2012 American trailer/1A9UT16C0C1668738, in the parking lot. Registration TPV3010 has been canceled.

I met with [REDACTED] at her business, Uno Tax LLC dba Fiesta Auto Insurance, 1238 W. Kemper, Cincinnati. I explained to her that I have spent an unnecessary amount of time tracking down the addresses of most of the registrations that she has handled. Of those that I have investigated all have been found to be either fictitious addresses or not inhabited by the person(s) or businesses applying for registration. I also advised her that all of the registrations that I've verified as fraudulent are or will be canceled. She explained that most of these registrations were done for people or businesses that insure their vehicles through her company. [REDACTED] states that she depends on the underwriters of her insurance company to "verify" the addresses of her clients and indicates that this is done electronically via computer software. She also stated that she charges \$300 to \$350 for the registration service that

OHIO BUREAU OF MOTOR VEHICLES INVESTIGATIONS SECTION

CASE # 2011-45-1491

PAGE 5 OF 7

she provides.

2/24/12: Contacted Larry Wiech with the Ohio Department of Insurance fraud unit and gave him the background of my investigation. He agreed that it sounded suspicious and suggested that I file an online complaint to the enforcement department, which I did as soon as our conversation ended. FAX requests for address verification have been sent to the postmasters of zip codes 45244, 45014, 45240 and 45011. I stopped at the Forest Park deputy registrar's office which is in same shopping plaza as Fiesta Auto Insurance. The DR confirmed that about 2 years ago he told [REDACTED] that she would need to do more verification on the registrations and POA forms she was bringing to his office. Since that conversation [REDACTED] has stopped going in to the Forest Park registrar's office to conduct business.

Went to Mount Healthy Post Office and spoke with station manager who confirmed that [REDACTED] [REDACTED] [REDACTED] moved and left no forwarding address. Based on this information and my personal visit to this address that failed to locate or identify the registrant I have canceled OH LICPL FLB2778.

I then did a Tax ID and Social Security number search for all of the registrations submitted by [REDACTED] [REDACTED] I found a second registration for [REDACTED] [REDACTED] [REDACTED] FLD6441, for a 1989 Toyota TK. This registration listed Apt I rather than 1 on the paperwork. I went back to [REDACTED] and once more spoke with the property manager. He affirmed that [REDACTED] [REDACTED] [REDACTED] was not on the lease for either apartment. I went to Apt. I and met with several people of Hispanic descent. One male stated that [REDACTED] did live there but was not home when I arrived and did not, in any case own a Toyota truck or a Nissan sedan. Registrations FLD6441 and FLB2298 to [REDACTED] [REDACTED] [REDACTED] have been canceled.

Registration FLD6441 was obtained via a POA submitted by [REDACTED] [REDACTED] [REDACTED] OH, 45236. I went to this address and spoke with [REDACTED] at length. She admitted to knowing [REDACTED] [REDACTED] through their church. [REDACTED] advised that both women were engaged to Hispanic men and that she had taken 5-6 registrations to the BMV for [REDACTED] as a favor. [REDACTED] stated that [REDACTED] never paid her for this service and seemed genuinely shocked when advised that [REDACTED] admitted to charging up to \$350 for it. [REDACTED] stated that her fiance did come to the United States illegally but that he received a pardon after much effort and is now in the US on a work VISA. She said that she knows or is at least familiar with the 5-6 registrants for whom she obtained registrations as they all attend the same church. I explained that most of the addresses being provided by the registrants have proven to be fictitious and that I need this practice to stop. I had pulled a registration history on [REDACTED] prior to the meeting and it showed many vehicles still registered to her. She said only 2 of the vehicles on the list still belonged to her and that the others had been sold to a dealership in Hamilton. I advised her that the dealership--that she refused to identify--had yet to put the vehicles in its name. I explained that she could be liable for the vehicles until the titles are transferred.

3/12/12: I went to the Butler County Sheriff's Office in Hamilton and spoke with Detective Whitlock about this case. The detective was given copies of all the documentation I had compiled on this case up to this point. He advised that he will speak to his supervisors about opening an investigation. I went to the IRS office in West Chester and spoke with several case workers by phone about the process to obtain a federal EIN. The process is not difficult and it is acceptable for an applicant to list his or her Social Security number as "Illegal" per IRS guidelines. I received a return call from Special Agent Emil Stark regarding my concern over the ease with which a federal EIN can be obtain. I explained that in Ohio this EIN is used to obtain vehicle registration with a PGA. I provided him with the EINs used by the various registrants and information about [REDACTED] [REDACTED] ownership of Uno Tax LLC.

3/15/12: I received an investigative review from Fairfield DR that indicates an [REDACTED] [REDACTED] [REDACTED] OH, 45424 had come in to DR to renew registrations on two vehicles owned by his "employer" Figueroa Cleaning Service. The registrations, FJE3181 and FKG6587, had previously been canceled by me as part of this investigation. The address being given for Figueroa Cleaning Service is given on the POA forms as 5125 Winton Rd #A, Fairfield OH, 45014. The previous address for this business was 5125 Winton Rd #F. The building is a 5 unit apartment building and there is no Apartment F. I returned to this location and located a black Nissan bearing Ohio registration FJE3181 at the scene parked close to Apartment A. I left a business card in the door of Apartment A requesting a call from the tenant.

3/19/12: Spoke with Detective Whitlock about this case. All information that he has been able to research concerning the persons associated with this investigation have checked out and have a legal presence in the United States. He concurs that this doesn't mean that the identifying information is being used by the true persons and that [REDACTED] [REDACTED] is most likely complicit in getting registrations for undocumented aliens. At this time the Butler County Sheriff's Office will not be investigating [REDACTED] or the persons and businesses on which I provided information. However,

OHIO BUREAU OF MOTOR VEHICLES INVESTIGATIONS SECTION

CASE # 2011-45-1491

PAGE 6 OF 7

Whitlock advised that the case will be revisited in 3-4 months after [REDACTED] has settled back in to her routine and his agency will try to get someone into her business wearing a wire to see if she will agree to assist what she believes to be an undocumented alien.

END OF INITIAL INVESTIGATION. BEGIN SECONDARY INVESTIGATION.

6/28/12: [REDACTED] [REDACTED] went to the Sharonville DR to register a 1997 Nissan Pathfinder, VIN#JN8AR05Y4VW111071, for a [REDACTED] [REDACTED] listed her residence on the title, 3106744882, as [REDACTED] [REDACTED] OH, 45014. [REDACTED] had [REDACTED] Social Security card with her when she went to the DR. [REDACTED] signature on the Social Security card does not match the person that signed the PGA form authorizing [REDACTED] to conduct this transaction. [REDACTED] [REDACTED] has held an Ohio driver's license, [REDACTED] since 2004. The most recent renewal was 12/14/11. The address on the driver's license is [REDACTED] OH, 45216. The Sharonville DR held the suspect Social Security card and title pending further investigation.

I stopped by [REDACTED] OH and found no one home. I went to the rental office for the apartment complex and spoke with the property manager Sharon Martz. She confirmed that no one named [REDACTED] [REDACTED] is listed as a tenant or co-occupant in any unit in the complex although Martz felt [REDACTED] photo looked familiar. There was no sign of the subject Pathfinder in the parking lot.

6/29/12: At approximately 0715 hours I went to [REDACTED] OH and met with the true person, [REDACTED] [REDACTED]. Though there was a language barrier her husband translated. I asked her if she knew [REDACTED] [REDACTED] and it was apparent from the look on her face that she did not and [REDACTED] said so. I asked her if she had recently bought a Nissan Pathfinder and again she said no. I observed a 2002 Ford Explorer in the parking lot bearing Ohio registration FBU7733. Per BMV records this vehicle is registered to [REDACTED] at this address. I asked her if she had a Social Security card and she said yes and even showed it to me. The card was worn but still legible and it clearly showed her name and the same Social Security number that are on the card seized yesterday at the Sharonville DR. The signatures on both cards were more similar to each other than what was on the PGA form but I still don't believe they were made by the same hand. I asked [REDACTED] if she'd ever lost her Social Security card and had to have it replaced to which she responded no.

Earlier in the day I submitted a request to ICE LESC through the LEADS terminal in the office.

At approximately 0820 hrs I contacted Joel Demory with the Ohio Department of Insurance and advised him of [REDACTED] [REDACTED] continuing pattern of behavior and possibly fraudulent or criminal insurance practices.

At approximately 1045 hrs I met with [REDACTED] [REDACTED] at Uno Tax LLC and conducted an interview concerning the events and actions that led to her being at the Sharonville DR on 6/28. This interview was recorded. In the interview she admits to processing the transfer of title for the suspect [REDACTED] [REDACTED] on 6/28 as well as attempting to get the vehicle registered. I asked her if she witnessed the suspect sign the title office power-of-attorney form and [REDACTED] confirmed that the suspect signed this form in front of her in the Uno Tax office as well as the POA that was seized at the Sharonville DR. I asked [REDACTED] if she notarized the signature on the title office POA and she confirmed that she did notarize it. I asked her if the suspect had presented her with any identification and [REDACTED] said the suspect provided the Social Security card that she took to the Sharonville DR and a Missouri identification card, W206042008. [REDACTED] printed a copy of both of these forms of identification from her office's files and gave it to me. I asked [REDACTED] if the suspect signed the title office's POA form as it appears on the Social Security card and Missouri ID card. She said no that the suspect signed it like it appeared on the POA form submitted at the Sharonville DR. I asked her why she notarized the title office POA when the signatures are so obviously different and she couldn't provide a good answer. She said she guessed she just didn't notice the differences. She also admitted to charging the suspect \$200 for the service of conducting the title transfer and vehicle registration. The cost of both those transactions in Hamilton County is \$69.50 (\$15 for the title, \$54.50 for the vehicle registration). [REDACTED] advised that the suspect does not speak English. I asked if she would be able to translate for me and she said that she would rather I spoke with her attorney, Luis Valencia, 513-618-2005.

Later in the day I called and left a voice mail for Luis Valencia with his secretary. He returned my call at approximately 1500 hours and provided quite a bit of detail. He started off by explaining that he does not and has never represented [REDACTED] [REDACTED] Uno Tax LLC or Fiesta Auto Insurance. Valencia stated that he and [REDACTED] served on the board of directors of a non-profit organization that helps the immigrant community. His law specialty is in immigration law. It became very clear that Valencia dislikes [REDACTED] and is well aware of the financial benefits she is reaping from the illegal immigrant community by acting as a title runner. Valencia also knew of Ivan Rojas (see cases 2012-28-690, 2011-28-2086) who operates in Butler and Hamilton County and Rafael Hidalgo who is

OHIO BUREAU OF MOTOR VEHICLES INVESTIGATIONS SECTION

CASE # 2011-45-1491

PAGE 7 OF 7

operating in Dayton and Montgomery County. He indicated that he tracks several others and warns his clients away from using this individuals' service.

6/30/12 (approximate): I spoke with Detective Whitlock of the Butler County Sheriff's Office about the incident on 6/28. He advised that, due to manpower limitations that BCSO would not be able to assist in any criminal investigation and prosecution of [REDACTED] [REDACTED] at this time.

July 2012: I spoke with the Butler County Prosecutor's Office about [REDACTED] and he feels that there is still insufficient evidence to convict her of any crime. He suggested getting someone to record her aiding an "illegal" to obtain title and registration. I contacted Luis Valencia and he stated that he had several clients, both legal and illegal immigrants, who would be willing to assist in such an investigation. Valenica won't allow his illegal clients to be detained and deported and suggested that I seek a U-VISA for them. I spoke with Department of Homeland Security Special Agent Brian Turk about this and he believed it could be approved given the nature and prevalence of these crimes.

8/14/12: At 1000 hours I met with Special Agent Tracey Distler of the Federal Bureau of Investigation at her office in Kenwood. We were there to discuss case# 2012-10-1411 that involves a dealership, Hermanos Auto Sales (UD019582), effectively hiding its stock by putting their cars in the name of friends. This conversation led into a discussion of the role and activity of Hermanos' frequently used notary public, Patricia Mullins, as a title runner. I brought up my previous investigations of [REDACTED] [REDACTED] and Agent Distler voiced her interest in making [REDACTED] the primary subject of our investigation.

RESULTS OF INITIAL INVESTIGATION

Upon visiting the addresses where [REDACTED] [REDACTED] and [REDACTED] [REDACTED] through their PGA registered the vehicles it has been determined that these addresses were never occupied by the aforementioned businesses and/or simply do not exist. By falsifying a BMV 5701, ORC 2913.42 has been violated. All nine registrations that were obtained for the 5 businesses and 1 individual have been canceled. Following extensive investigation and sharing information with the Butler County Sheriff's Office and the Internal Revenue Service this investigation is being closed pending further complaints or requests from law enforcement.

RESULTS OF SECONDARY INVESTIGATION (Begin 6/30/12)

Summary

SUMMARY

Registration FCZ1992 and FKG6355 to Refugio Cleaning Services have been canceled.
Registration FJE3181 and FKG6587 to Figueroa Cleaning Services have been canceled.
Registration FLB1272 to Dionicio C Service has been canceled.
Registration FLB2778 to [REDACTED] [REDACTED] [REDACTED] has been canceled.
Registration FLB2298 and FLD6441 to [REDACTED] [REDACTED] [REDACTED] have been canceled.
Registration TPV3010 to Adrian Gomez Masonry Inc has been canceled.